



Laurie J. Wenger, MD

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FINANCIAL POLICY

We are committed to providing you with the best possible care and service. If you have medical or vision insurance, we are happy to assist you to receive your maximum allowed benefits. In order for us to best achieve these goals, we need your assistance and your understanding of our payment policy.

Fees and Payments

Fees are standardized and are based on the complexity of your visit or procedure. Payment is required at the time of service. We accept cash, personal checks, Visa, Mastercard and American Express. We are NOT a participating provider with ANY insurance plans. We will NOT file any claims on your behalf with your insurance company, except for those patients that contract with Medicare. All charges are *your* responsibility from the date that services are rendered.

Insurance Plans

Please remember that insurance is a contract between the patient and the insurance company. Ultimately, the patient is responsible for payment in full. Please check with your insurance benefits department to ensure that you can go out-of-network because our office does not accept any insurance. We must emphasize that *our relationship is with you*, not with your insurance company. Reduction or rejection of your claim by your insurance company does not relieve you of your financial obligation to Potomac Eye Surgeons.

Making and Keeping Appointments

Potomac Eye Surgeons has a 24-hour cancellation policy. If you miss your appointment and do not cancel your appointment at least 24 hours prior to the date of your appointment, you will be billed \$50.00. This allows us to accommodate other patients who need to be seen.

Non-Payment of Outstanding Accounts

Accounts that are not paid within 60 days will be sent to an external collections agency and reported to the credit bureaus. If this occurs, you may also be dismissed from the practice. *In addition to your outstanding balance, you will also be responsible for a collection fee equal to 50% of the balance that is turned over to the collection agency and for any other fees we incur from the agency while attempting to collect your balance.*

Medical Records Charge

Copies of your medical records sent to yourself or another physician are billed in advance on a per page basis, in accordance with HIPAA and MD state law. The per page fee schedule is available on request. There is no fee if a collaborating physician requests portions of your charge to assist in your care

Returned Check Charge

Non-sufficient funds (NSF) checks and any other check returned to us by your bank are subject to a \$30 fee (in addition to fees from your bank).